

Phil Pearson Driving School Terms & Conditions

The Driving Instructor

Is a self-employed independent and qualified DVSA approved driving instructor and all lessons booked constitute to an agreement between the instructor and the pupil. The instructor will display his ADI badge in the front windscreen of the tuition car.

Pricing

Lessons are charged at the instructors advertised rate. At times it may be necessary for the instructor to increase prices, a pupil will be given at least 1 weeks' notice prior to any further payments to be made.

Payments

Payments must be made either at the start of the lesson with cash or prepaid by bank transfer to the instructor. If multiple lessons are booked in one week, they must be paid for in advance. If prepaying for block lessons, they must be used within 6 months of first payment. Any unused lessons will be lost, and no refunds made. (In exceptional circumstances, a refund may be given less a £10 handling fee and any lessons already taken will be charged at the full hourly rate at time of refund.) Cheques – These should be made payable to the individual instructor.

Driving Licence and Fitness to Drive

A pupil must hold a current, valid driving licence, provisional, full or international and produce it on the first training session. A pupil must be fit and well to drive with regard to legal and medical requirements.

Standard Lesson Cancellations

Must be made 24 hours before the time of the lesson or the full lesson fee will be charged, unless a doctor's certificate can be produced. The instructor reserves the right to cancel a lesson at short notice if it is suspected that the pupil may be unfit to drive due to the effects of alcohol, drugs (prescribed or otherwise) or any other condition that would cause his/her driving to be illegal. In such circumstances the lesson fee will be chargeable. Your instructor reserves the right to postpone lessons in certain circumstances i.e., dangerous weather conditions, mechanical breakdown, or illness. In the event of postponement, fees paid in advance will be carried forward.

Driving Tests

The instructor reserves the right to not allow or withdraw their car for tests without notice should the pupil prove not to be of a test standard.

While your instructor will make every effort to ensure that the vehicle supplied for test will be fully road worthy and comply with all legal requirements at the start of the test, he cannot be held responsible for vehicle failure that occurs during the test and is not liable for consequential loss. Your instructor cannot be held responsible for test appointments cancelled by the DVSA due to bad weather, sickness, staff shortages or other reasons. Such cancellations are beyond the control of your instructor and therefore the lesson fee and 'use of car' fee for the booked period will be charged. Your instructor will advise you about claiming compensation from the DVSA.

Money refunds

- Complaints will only be accepted at the end of a lesson; they will not be accepted once you have paid and left the vehicle. You will need to explain to the instructor why you do not wish to pay for a lesson.
- If the instructor does not believe the reason given for non-payment is valid, he reserves the right to discontinue any further lessons.
- You cannot claim for a refund that has been paid to any other person/organisation than the instructor.

General

Terms and Conditions are stated to avoid misunderstanding and do not affect your statutory rights as a consumer.